OACC STUDENT SUCCESS CENTER
CHIEF OFFICER GROUP MEETINGS & PRE-SSLI WORKSHOPS

Kehoe Center | North Central State College | Thursday, September 13, 2018

AGENDA

10:00 AM–12:00 PM

002 Multi-Level Event Room

155 Cherry Room

301A Conference Center

OACC CHIEF OFFICER GROUP BUSINESS MEETINGS

Chief Academic Officers

Chief Financial Officers

Chief Student Affairs Officers

12:00 PM–12:50 PM

301B & 301C Conference Center

LUNCH & REGISTRATION CHECK-IN

Provided for registered attendees. Registration check-in also opens at this time for afternoon Student Success Technology Workshop participants.

1:00 PM–4:00 PM

301A Conference Center

PRE-INSTITUTE WORKSHOPS

Building and Maintaining Urgency for Change in Pathways Implementation (closed session for CAO, CFO, & CSAO groups only)

Presenter: Josh Wyner, Founder & Executive Director, College Excellence Program and Vice President, The Aspen Institute

Chief Officers will join Josh Wyner as he shares Ohio statewide data and models, building the case for Pathways reform. Specifically, Josh will delve into the following areas:

- **Community Data Deep Dive:** Officers will work in their college triads to examine provided community data reports through the lens of the following question: why is a focus on Pathways implementation important for your college and community?
- **Reflection:** Officers will work in their college triads to reflect on where they see fatigue at their institutions in regards to Pathways implementation.
- **Case-Making and Building Urgency:** Josh will discuss strategies for building urgency throughout the Pathways implementation process, using examples specific to both transfer pathways and developmental education redesign. Officers will then work in their college triads to create a plan for building a renewed urgency around Pathways implementation using data and the student voice.
- **Examining Resistance to Change:** The group will problem-solve around potential objections to parts of the Pathways implementation process that might arise from college stakeholders.
- **Feedback on Upcoming Leadership Development Programs:** OACC Student Success Center Executive Director, Laura Rittner, will join Josh to lead the group in a discussion of needs in the field to inform development of upcoming leadership work in the state.

<u>Navigating Student Success Technology</u> (open session to teams of community college leadership, faculty, and staff)

Presenter: <u>Sarah Zauner</u>, Executive Director, The Ada Center

This workshop will (1) help attendees better understand the technology landscape, including lessons learned from colleges who have implemented emerging technology tools (2) develop a technology and student information flow map for their college (3) prioritize challenge and opportunity areas with that map, (4) create a next step plan for addressing technology-related challenge and opportunity areas.

NATIONAL PRESENTERS

Josh Wyner

Founder & Executive Director of the College Excellence Program at The Aspen Institute and Vice President of The Aspen Institute

Josh Wyner is founder and Executive Director of the College Excellence Program at the Aspen Institute, where he also serves as a Vice President. The Program aims to advance higher education practices, policies and leadership that significantly improve student outcomes. Josh has spent the past two decades initiating organizations aimed at improving and equalizing educational outcomes. He has authored numerous publications about education, including a book, What Excellent Community Colleges Do: Preparing All Students for Success (Harvard Education Press, 2014). He has a B.A. from Vassar College, a MPA from Syracuse University, and a J.D. from New York University School of Law.

Sarah Zauner

Executive Director of the The Ada Center

The Ada Center was founded by Sarah Zauner in 2017 in response to a growing chorus of college leaders looking for guidance on technology decisions. Most recently, Sarah was the Associate Director at the Aspen Institute's College Excellence program, in which she managed a number of initiatives including Aspen's efforts to improve transfer student outcomes, a collaborative project with CCRC, Public Agenda, and Achieving the Dream; and the Prize for College Excellence. Sarah also supported the Bill and Melinda Gates Foundation's Frontier Set initiative and the American Association of Community Colleges Pathways project.

Prior to joining Aspen, Sarah led the Education Advisory Board's (EAB) community college research, consulting, and software division. In this capacity, she led the development of EAB's student success technology, SSC-Navigate, and managed major research studies on topics such as student onboarding, developmental education redesign, strategic planning, and advising. Sarah has visited over 500 community college and university campuses to support college leadership teams with their student success agendas and software implementations.

Sarah's interest in higher education began as a community college advisor, and grew during her time as an education researcher in China through the Fulbright program. Sarah completed her undergraduate degree at the University of Virginia and her graduate work at Sun Yat-sen University.