

## **Online New Student Orientation**

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## Hi There!

NSO 2022

Home

Modules

Account Courses Calendar Ealendar History Courses

#### NSO 2022 New Student Orientation (NSO-0101-A)

Welcome, new students!

We're excited you've chosen Central Ohio Technical College (COTC)!

Please take a moment to watch this short video from COTC President, Dr. John Berry. When you're done, scroll down and click "Next" to read more about COTC and get started with your orientation!





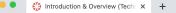
## **The Need / Benefit**

## BEFORE

- Minimizes multiple / mixed modalities
- Lacking visibility & accountability
- Unique CCP content/needs

## **AFTER**

- Convenience
- Affordability
- Accessibility
- Data



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#### Introduction & Overview (Technology)



Technology at Central Ohio Technical College (COTC)

Laptop charged? Check. Smart phone connected? Great!

This module is designed to help you understand the various kinds of technology you'll encounter as a student at COTC. When technology is involved, we know it can be hard to remember everything, so we are here to help!

#### GOALS

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History

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Commons

#### During this module, you will...

- 1. Learn what hardware and software you'll need to be successful at COTC.
- 2. See how to access and navigate MyCOTC.
- 3. Learn how to access your COTC email.
- 4. Get tips on how to use our Learning Management System (LMS) for your classes. 5 Learn what apps you might want to download and us

## **College Credit Plus (Separate Orientation)**

Regulatory changes prompted CCP orientation review and assessment

Enhanced CCP orientation to encourage college success and retention

CCP participation risk includes: potential financial obligation if classes are failed

Early college success fosters matriculation to COTC after high school graduation



## **The Project: Cross Campus Curriculum**

DMD 108 Multimedia Production (AU19)

- Student focus groups
- Faculty/staff input
- "Design Sprint"
- Students developed both online and printed materials

## DMD 222 Web III (SP20)

- Developed in Moodle
- Video interviews
  - Interrupted by COVID
- Presented working prototype in April '20



After a pause in SU/AU '20, we migrated to Canvas; Launched in June 2021

## **The Project: COVID**

Challenging times present opportunity for creative collaboration, data collection, analysis, process improvements, and problem solving





# Technical Considerations

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PATASKALA

## www.cotc.edu

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## **Ellucian CRM Recruit**

**Applicant Intake & Communication Tool** 

- Online Admissions Application Submission
- Automated communication plans
- Custom Applicant Readiness Review Forms
- Event Registration Forms
  - Self-Service Applicant Registration
  - Automated event registrations

#### **Event Registration**

#### Spring 2022 New Student Orientation (Please read description)

Legal First Name *	Legal Last Name *
COTC Student ID This is a seven digit number that was on your COTC Next Steps Email 16, 000000.	COTC Email Address * lastname-#####@cotcmail.cotc.edu
Date of Birth * MW/DD/YYY	Best phone number to reach you (only if needed) (##############)
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Anticipated Entry Term	
Anticipated Entry Term	
Academic Program of Interest	dent Aid (FAFSA)?
Academic Program of Interest	~
Academic Program of Interest	dent Aid (FAFSA)?
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## Colleague

NSO Course Registration

BRGN - Block Registration 🏠		Save Save All	Cancel Cancel All
I of 1 > ▷	Section Blocks	No Values	
Section Blocks Curriculum Offering Reg User Group Date Update	1		
Saved List Name	(STUDEN	[2]	
Acad Levels	1	~	
Acad Programs/Catalogs	1		
Other Cohorts	1		
Federal Cohorts	-1 · · ·		
Classes	1	~	
Start Terms	1		
Students	1	•••	
Clusters/Active/Min/Max	1		



Leveraged the college's LMS for:

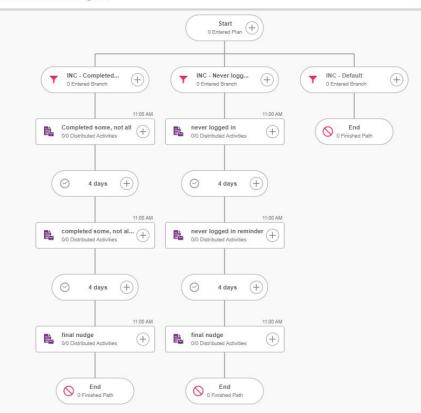
- Self-paced learning
- 24x7 online access through browser and app
- Document & resource management
- People (students, teachers, support staff)
- Accessibility (WCAG/ADA)



CCP Online NSO Nudges

## **Ellucian CRM Advise**

- Automated Alerting
  - Course Incomplete
  - Course Completed
- Automated Communications



# At the Gateway

Significant changes to processes:

- Self-service orientation sign up
- Enrollment in orientation
- Completion/nudging communication
- Final grades / notification of advising
- Enrollment & scheduling





## **Orientation in Moodle & Canvas**

## MOODLE

- Web III students installed on DMD web server & built
- Lessons / Books / Quizzes
- Videos / Badges / Certificate / Discussions
- Glossary

## CANVAS

- Migrated content from Moodle
- With feedback, pared content WAY down and reduced time it takes to complete
- Quizzes / Requirements
- Intro & exit surveys
- More on gradebook later

## **Orientation Content**

- Getting Started
- Technology
- Money Matters
- Academics & Support Services
- Health, Wellness, & Personal Support
- Campus Life
- Recap & Next Steps

#### Extended Campuses (Coshoct × +

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Extended Campuses (Coshocton, Mt. Vernon, Pataskala)

Central Ohio Technical College is proud to be able to offer a high quality education to students in several locations around Central Ohio. You just learned all about our largest campus in Newark, now let's look at the campuses in Coshocton, Mount Vernon (Knox), and Pataskala.

#### Coshocton Campus

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Course

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History

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The Coshocton campus was the first extended campus established by COTC. This facility includes classrooms, computer labs, laboratory space (nursing and engineering), administrative offices, and common spaces for study and student collaboration.

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The Coshocton campus sits at the southern end of historic Roscoe Village and is easily accessible from State Route 16.

Students at the Coshocton campus are supported by The Gateway (admissions and advising) and have access to other services like tutoring and testing.

#### Did you know?

Coshocton County residents may be eligible for FREE college. COTC guarantees that tuition (instructional and general fees) will be entirely covered by institutional, federal and state aid as well as private scholarships. Click here to find out if you're eligible, a

#### Knox Campus

Located on Main Street, in the heart of downtown Mount Vernon, the COTC Knox campus is a modern facility that includes classrooms, computer labs, laboratory space (nursing and engineering), administrative offices, and common spaces for study and student collaboration.

Students at the Knox campus are supported by The Gateway (admissions and advising) and have access to other services like tutoring and testing.

#### Did you know?

The Knox County Foundation is offering a new Vocational Scholarship for Knox County residents to pursue career preparation. Current and prospective COTC students who are Knox County residents are invited to apply online *a*.

#### Pataskala Campus



Located on Broad Street, the **newly renovated** Pataskala campus is just a short drive from Downtown Columbus. The Pataskala campus includes classrooms, computer and STEM labs, administrative offices, and common spaces for study and student collaboration.

Students at the Pataskala campus, just as on all of the COTC campuses, are supported by The Gateway (admissions and advising) and have access to other services like tutoring and testing. You should connect with a Gateway representative for services.

Classes offered in Pataskala may be located in the Pataskala Campus Administrative Building (on the corner of Broad and Taylor), in the Pataskala Campus Annex, and/or at the highend, modern facilities at Licking Heights High School.

Did you know?

The Pataskala campus recently underwent a \$4.2 million renovation during 2020-21 that enabled COTC to expand academic offerings in the high-demand fields of nursing and



## **Orientation Content**



- 1. Visit the office of Public Safety which is located on the first floor of the Warner Center, across from the Bookstore.
- 2. Bring a photo ID (such as a driver's license).
- 3. Smile! You'll need to have your photo taken.
- IDs at the Newark campus are usually created within 10-15 minutes. If you had your photo taken at an extended campus, allow several days for processing\*.
- 5. Have your COTC ID with you on campus as you will need to present a photo ID when visiting most offices or departments on campus.

\*Note: Students at extended campuses (Coshocton, Knox, or Pataskala) can have their photo taken at their campus. It takes a day or two to process the student ID, then the student ID is mailed to the address on file in a student's record.

Watch this short video to learn how to navigate MyCC	OTC	T	Π	٦	1	1	Ī	ſ		ī	ī	ī	ī	ī	•		1	1	(	(	1	1	1	(	1	1	1	1	1	1	(	(	(	(	(	(	(	(	(	(	(	1	1	•	i	ſ	ľ	ľ	Ì	1	1	1	1	1	1					ľ	í	)	)	)	)	)	1	2	ζ	(	(	ļ	1	2		2	ί	(	(	1	\$	ľ	1	,	١	ľ			2	e	(	t	đ	a	ĉ	Ģ	g	1	i	1	١	ľ	9	ć	1	n	I		)	C	te	1	l	V	٨	٧	)	C	C	1	h			۱	r	1	r	I	a	а	1	2	e	e	l			)	)	0	C	C	)	t	t	1
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#### Key Takeaways

MyCOTC is an important information hub that will help you be successful as a student. Remember:

- · It's where you access your class schedule, COTC email, and general information about the college.
- · It's where you go to see your student financial information.
- · It's connected to Canvas (the LMS), which gives you access to classes you are taking.
- You can use it to connect with support resources such as the IT Help Desk, The Gateway, and others.

#### BEFORE YOU MOVE ON ...



Hi, I'm Wyatt Matters... here's the deal.

Throughout this orientation, I'll visit you from time to time and bark at you about some really important points. I know there's a LOT of information here, so I'm here to throw you a bone about what really matters... that's why they call me "Wyatt Matters!"

So, about all these new-fangled gadgets and gizmos... Technology is everywhere these days, and it's a critical part of your daily life and success as a college student. You will use technology to access information, complete assignments, and communicate with COTC professors, staff, and classmates.

Technology you use and learn during your time at COTC will also help you in many ways in your career. This module will help you learn how to use technology to support your education in the

classroom and beyond!

Question 1	1 pts
How much does it cost to have a COTC ID made for you?	
O \$4.99	
<ul> <li>It depends on your major</li> </ul>	
○ There is no charge for getting a COTC ID	
○ \$1	

## **Canvas Setup**

- Module Requirements
- Quizzes (must score 100%)
- Gradebook challenges

Edit Module Settings		×
Prerequisites		
Getting Started		×
Academics & Support Service: 🗸	•	×
Technology ~	·	×
Money Matters		×
+ Add prerequisite		
Requirements		
○ Students must complete all	of these requirements	
<ul> <li>Student must complete one</li> </ul>	of these requirements	
Personal Support Serv 💙 sc	core at least v 5.0 / 5	×
+ Add requirement		
	Cancel Update M	odule

# The Launch June 9, 2021

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## **Success Metrics**

LAUNCH WEEK (6/9/2021: Cohort 1) ~230 Enrolled, 70 Completed SINCE THEN... (as of 9/12/2022) ~2584 Enrolled, 1122 Completed (78%)

#### SURVEY RESULTS

Quality of Info Organization of Info Info is Useful Reduced Anxiety Increased Excitement Use in the Future? 97% "Excellent" or "Good"
98% "Excellent" or "Good"
99% "Strongly" or "Somewhat Agree"
87% "Strongly" or "Somewhat Agree"
92% "Strongly" or "Somewhat Agree"
87% "Definitely" or "Probably"

## What students said...

The orientation course was filled with a lot of helpful information. I feel more aware and ready for classes.

It was **more informative** than past institutions I attended.

I am impressed by the resources available to students, **it made me excited about my future at COTC!** 

I like how straightforward everything was and how well it was all explained. **Really made me feel a lot better about choosing to go to COTC!**  The orientation covered many topics that could answer **many questions that people don't think of to ask until they are in a spot where they need that help.** 

This course was very informative and time efficient. It covered a lot of helpful information **without being boring or taking too long.** 

I wouldn't change a thing... "chef's kiss"

# Next Steps

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## **Care & Feeding**

- **Completion Surveys** (regular review)
- Annual review & updates (February)  $\bullet$
- Additional features may be added

### Completion Survey (Required)

STUDENTS: Reminder, you MUST complete all parts of this orientation (including this survey) in order to be able to register for classes



Overall, how would you rate the quality of the information provided in this orientation?

○ Excellent	
$^{\bigcirc}$ Good	

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)		
	Average	

⊖ <sub>Poor</sub>

⊖ Terrible

## What's Next

Advising registration labs on campus resumed this summer and will continue

Personalized campus tours provided for students after they schedule classes

Launched Autumn 2021; monitoring progress, completion rates, and responding to feedback

Conducted outreach based on complete/ non-completion of NSO





## **Any Questions or Comments?**

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