



# Leveraging Online Platforms to Support Student Success

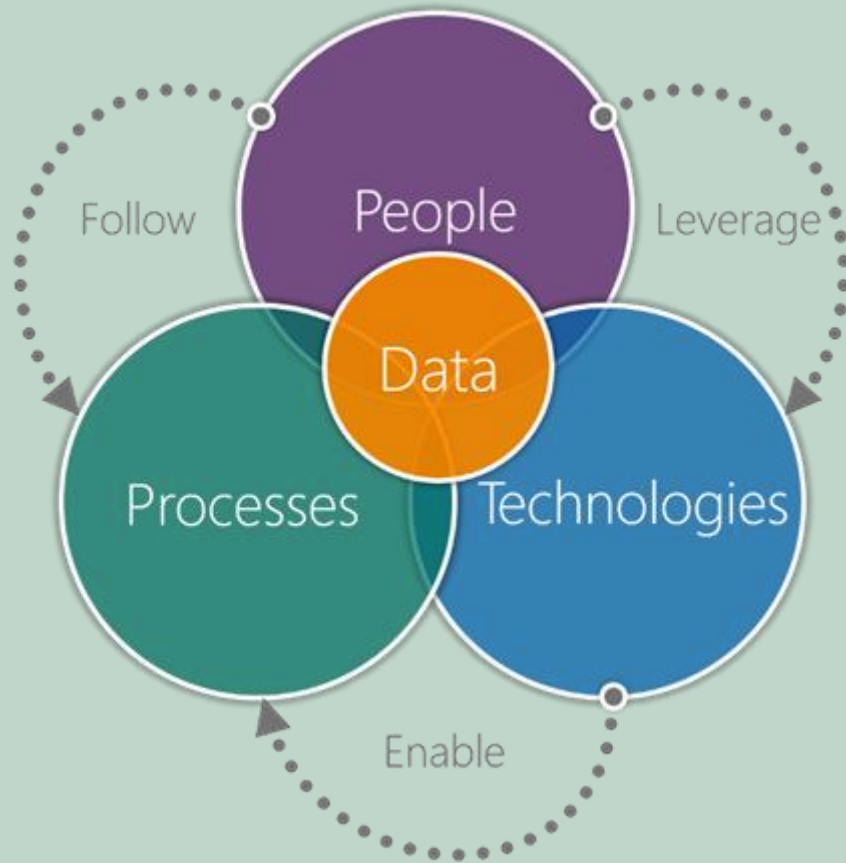
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# Implementation of Aviso Engage

- Vetting Process
- Launched Platform in April 2019
- Initial College-wide Training for Faculty & Staff

# Post-Implementation Acceleration



Reengage & Reach out to  
Faculty/Staff  
Revisit Processes Developed  
Realign Existing Technology  
Review Data & Results to  
Drive Change

# People

- Developed Monthly “Key Feature Focus” Micro-trainings for Student Service Staff
- Administered Feedback Survey
- Conducted Outreach to Adjunct Faculty and Created Additional Training

# Process

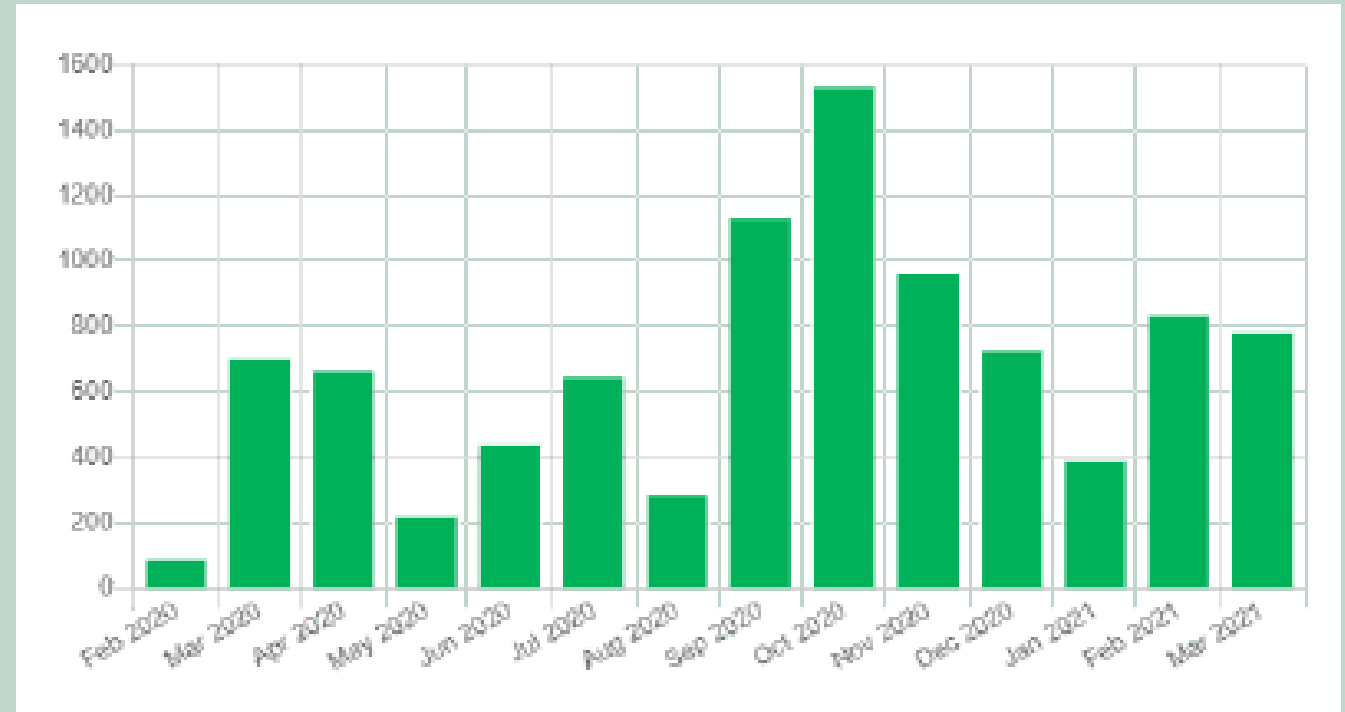
- Met Regularly to Review Goals/Outcomes
- Developed a Clear Communication Plan
- Updated Procedures to Reflect Current Environment & Practice

# Technology

- Rolled Out System to Students in April 2020
- Developed a Student Software Applications Webpage
- Activated New Features & Functionality

# Data/Results

- Alerts Created Increased
- Positive Survey Responses



# Assessing Student Challenges

- Class Specific
- Prior Term Performance
- Interventions and Referrals
- LMS Access for Online Courses
- CCP Student



# Review of Student Interactions

- Is the student connected to a department, advisor, faculty member, etc.?
- Able to “follow” a student and receive email updates about the student.

# Alerts

- Kudos!!
- Early Alerts: Grades or Attendance
- Grade falls below a certain threshold in a course

# Program/Faculty Advising

- Student Off-Plan for Degree/Major
- Notification of Alerts Submitted by Others
- Registered/Enrolled for Upcoming Term

# Thank You!

