

COLUMBUS STATE

COMMUNITY COLLEGE

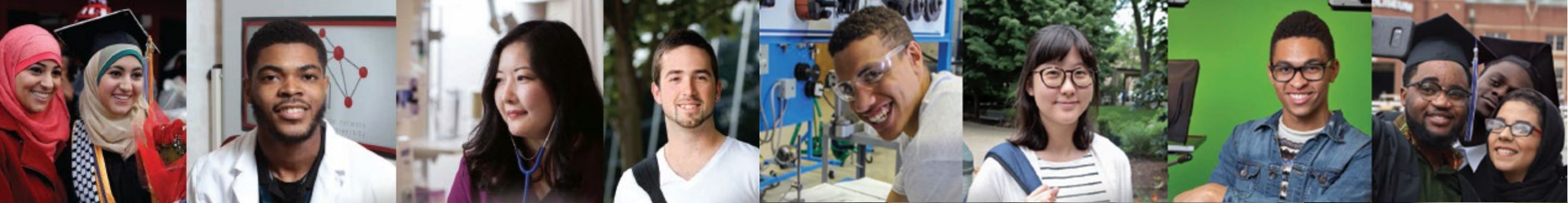
Fostering a Student-Centric Community Model for Student Success

Desiree Polk-Bland

September 15, 2023

Personalize your Why?

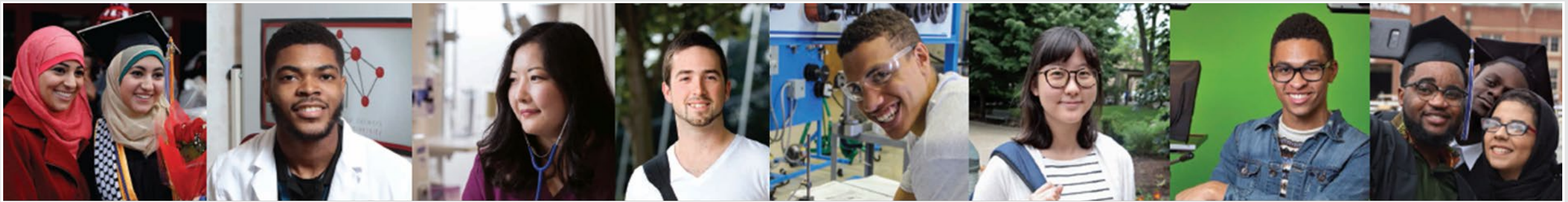
- I love to travel.
- I believe education (learning) transforms lives.
- I work to eliminate barriers for students to succeed.
- I am curious and I am a learner



10,000

Graduates





**What if we aligned our
People, Processes & Technology
around the Student Experience?**



Traditional Support Model



HOLISTIC STUDENT SUPPORT

Strategies for Students, Faculty, and Staff

The research-based strategies below are proven to make a positive difference for students. There are tactics that focus on the start of every semester, and others that can be used all semester long. Choose one or two from each category to implement this semester. Then add more next semester, and the next, right up until graduation!

STUDENTS

FACULTY

STAFF

<https://www.csc.edu/academics/first4weeks/>

Student Strategies to Start Strong

Check out our [Student Success Workshops](#) available on demand 24/7 to set yourself up for a great semester and beyond!



Build Relationships and Connect

Learning in the online environment can make it feel even more difficult to connect. We're here to help you make those important connections with faculty, students, and staff to develop your Columbus State network. Building your network at Columbus State expands your support system as you make progress toward the academic, career, and financial goals you've set for yourself.

Tips



Engage and Stay Encouraged

Contribute in your classes and invest in your own learning by actively participating in virtual campus events and classroom activities and assignments. Reflect on your achievements and your goals

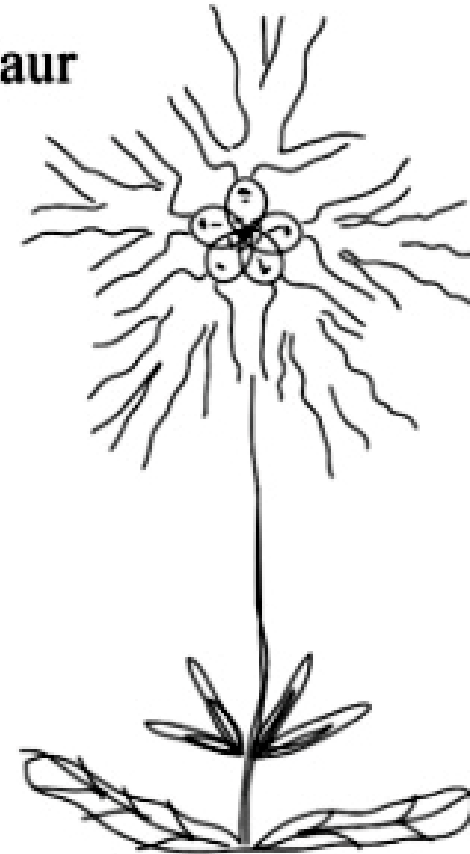
FIRST 4 WEEKS

C ● NNNECT

THE D ● TS.

you are one person
but when you move
an entire community
walks through you

you go nowhere alone - rupi kaur



Go Nowhere Alone
The Power of Partnership
The Strength of Community

What is Community?

- a group of people living in the same place or having a particular characteristic in common.
- a feeling of fellowship with others, as a result of sharing common attitudes, interests, and goals.
- From ecology: a group of interdependent organisms of different species growing or living together in a specified habitat.

Pre-Pandemic

The Columbus Dispatch

Income Inequality: Despite thriving economy, in central Ohio struggle in low-wage jobs

Dividing Lines reveal income inequality in Columbus
By [Mark Ferencik](#) The Columbus Dispatch • March 19, 2017

The Columbus Dispatch

Area wage inequality gets worse

By [Mark Ferencik](#) and [Rita Price](#) The Columbus Dispatch • September 26, 2019

Is this a 'reckoning'?

THE HECHINGER REPORT

April 3, 2023

The reckoning is here': More than a third of community college students have vanished

Among those who do enroll, red tape and a lack of support are crushing their ambitions

THE WALL STREET JOURNAL.

March 31, 2023

Americans Are Losing Faith in College Education, WSJ-NORC Poll Finds

THE HILL

April 15, 2023

Community college enrollment plunges nearly 40 percent in a decade

FORTUNE

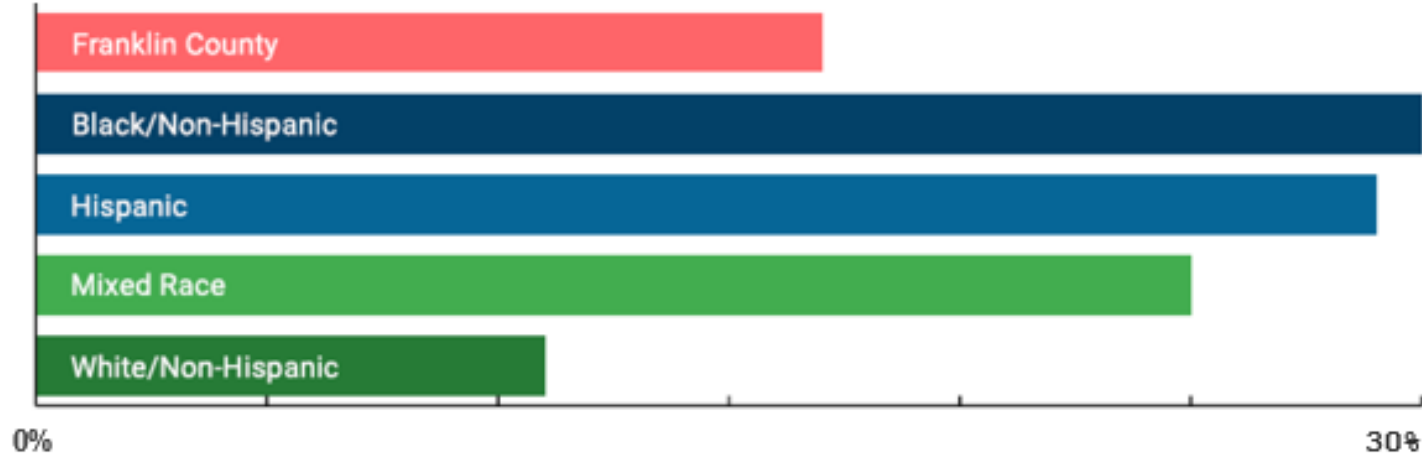
March 9, 2023

The labor shortage is pushing American colleges into crisis, with the plunge in enrollment the worst ever recorded

Post-Pandemic

Estimated percentage of people living at or below poverty level by race

Understand Your Community



RISE TOGETHER
A BLUEPRINT FOR REDUCING POVERTY IN FRANKLIN COUNTY

Franklin County
BOARD OF COMMISSIONERS
1803

The graphic features a central blue star with a red and white diagonal stripe, set against a background of three overlapping photographs: a young child, a woman, and a bus. A small bus icon is also present in the bottom right corner.

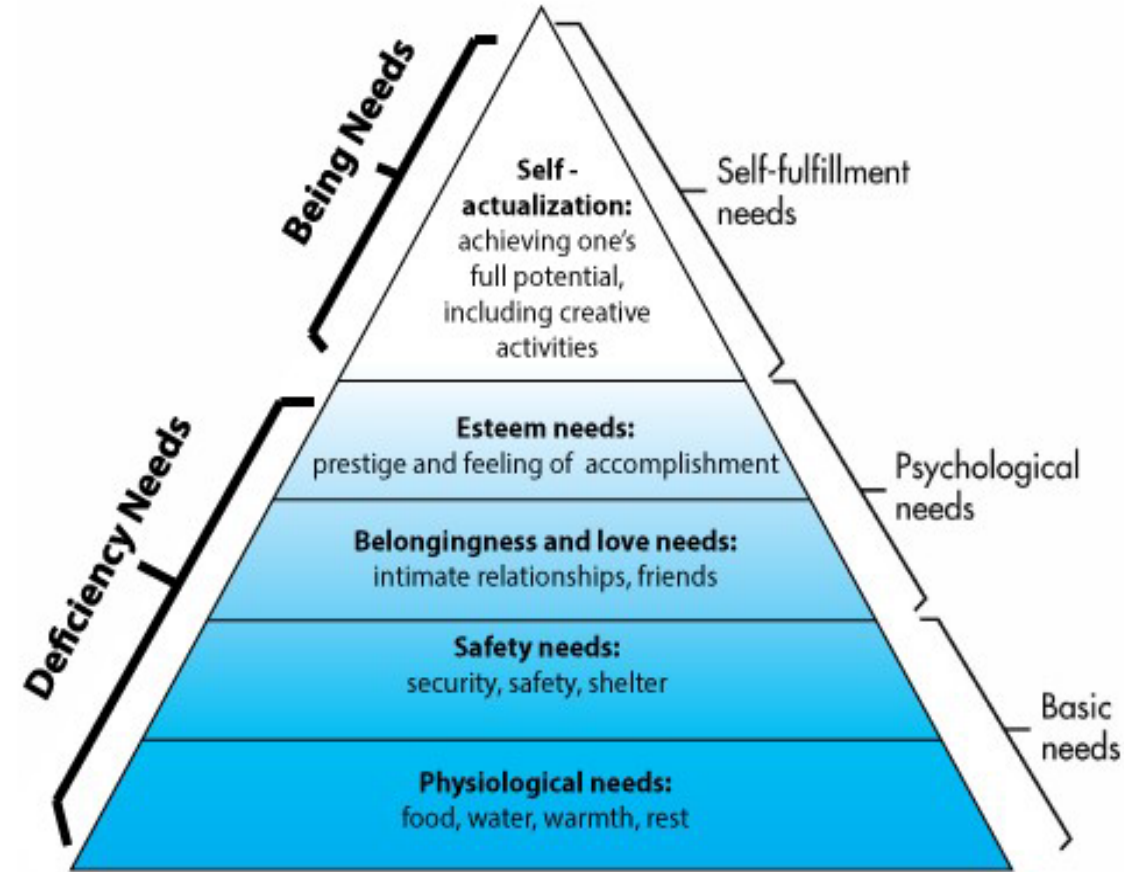
C ● NNNECT

THE D ● TS.

Student Financial Stability - Outcomes

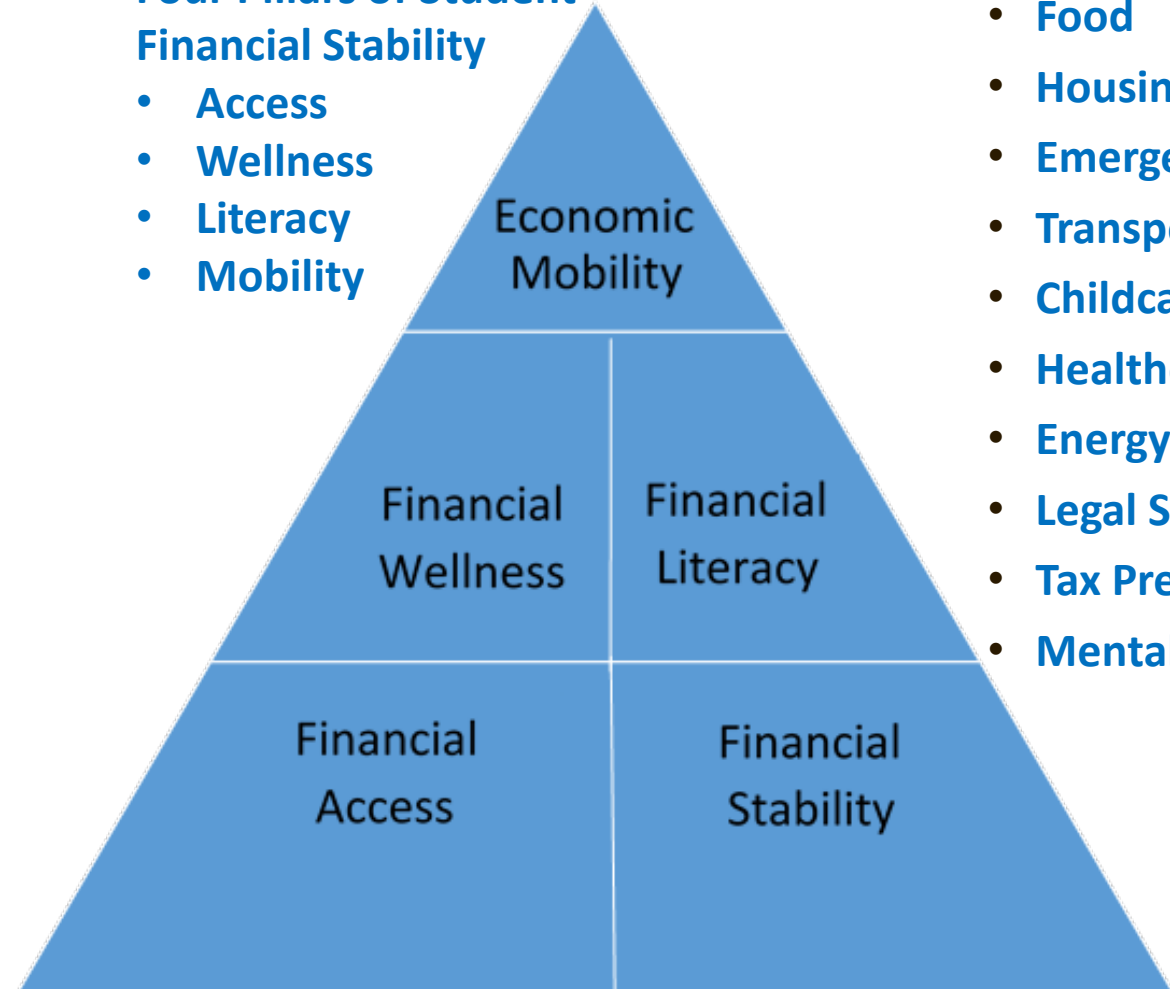
- Creating a community-wide ecosystem for student Financial Stability and Wellness
- Developing an outcome dashboard and system-wide data sharing agreements
- Integrating community and workforce partnerships into a campus's holistic student support model
- Moving from a referral-based approach to community and workforce partners to co-creating and integrating into one seamless student support system

Maslow's Hierarchy of Needs



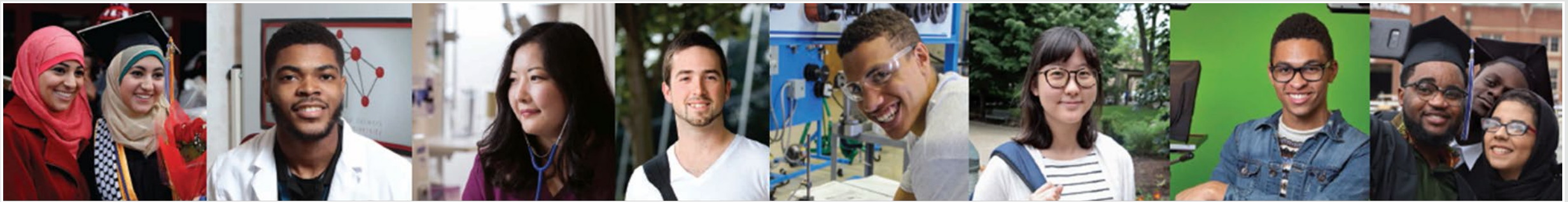
Four Pillars of Student Financial Stability

- Access
- Wellness
- Literacy
- Mobility



Basic Needs (Focus Areas)

- Food
- Housing
- Emergency Aid
- Transportation
- Childcare
- Healthcare
- Energy/Utilities
- Legal Services
- Tax Preparation
- Mental Health



**What if we aligned our
Community
around the Student Experience?**



Student Advocacy Center

<https://www.csc.c.edu/services/essential-needs/>

*Because you've got more on
your mind than homework.*



The Student Advocacy Center provides **in-person services Monday - Thursday 9a-4p and works remotely each Friday.**

Please schedule an appointment with us below, start a chat in the bottom right of this page or email us at cstatecares@csc.c.edu to get connected with help in your area. We can also be reached via telephone at 614-287-5258, please be sure to leave us a message if we miss your call!

SCHEDULE AN APPOINTMENT WITH STUDENT ADVOCACY ▶

Food: Mid-Ohio Market At Columbus State



Success Bridge Housing assistance

19
Shares



Student News | Friday, April 2, 2021

The Success Bridge Housing Stabilization program was created to provide support to Columbus State students experiencing housing instability. Success Bridge provides campus and community resources to stabilize students through the completion of a Columbus State degree.

The *first level* of support is available to all students and consists of housing information and linkage with community resources.

To be eligible for the *second level*, **financial assistance**, students must:

- Submit notice of overdue rent, or a utility bill with a shut-off notice
- Have completed 9 credit hours of course work at Columbus State
- Have completed at least 1 semester at Columbus State
- Be in good academic standing
- Enrolled in at least 9 credit hours during the term in which they receive assistance
- Income at or below 200% of Federal Poverty Guidelines (*see chart below*)

The application is [at this link](#). (**NOTE: Scroll down and click on "Housing and Utilities."**)

If you have questions about this program, email successbridge@csc.edu.



THE
COLUMBUS^{*}
PROMISE

COLUMBUS STATE

COMMUNITY COLLEGE

The Makings of a Promise

- Joint initiative of the City of Columbus, Columbus City Schools, I Know I Can, and Columbus State Community College to boost college-going, student success, and social mobility for area students.
- Currently a three-year pilot for Columbus City Schools classes of 2022, 2023, and 2024.



Columbus State to lead national IT innovation center

\$7.5 million grant will spur training for in-demand IT careers and fuel rapid job growth

165 Shares    

Campus News | Tuesday, September 5, 2023

Through a \$7.5 million federal grant, Columbus State Community College will launch a new center focused on creating and scaling up the high-demand training needed to fuel the country's technology-enabled economic growth.

The **National Information Technology Innovation Center** (NITIC) will work with employers, community colleges across the country and others to prepare highly skilled technicians through credential programs that take two years or less. Columbus State is the lead institution in the NITIC, joined by partners from [Collin College](#) (McKinney, Texas in the Dallas-Fort Worth metroplex), [Lone Star College](#) (Houston, Texas), [Maricopa Community Colleges](#) (Phoenix, Arizona), and [Sinclair College](#) (Dayton, Ohio).

Funded through the National Science Foundation as part of its Advanced Technological Education (ATE) program the NITIC will be the sole ATE national center focused on IT education. There is enormous demand for IT training, as



EDUCATION

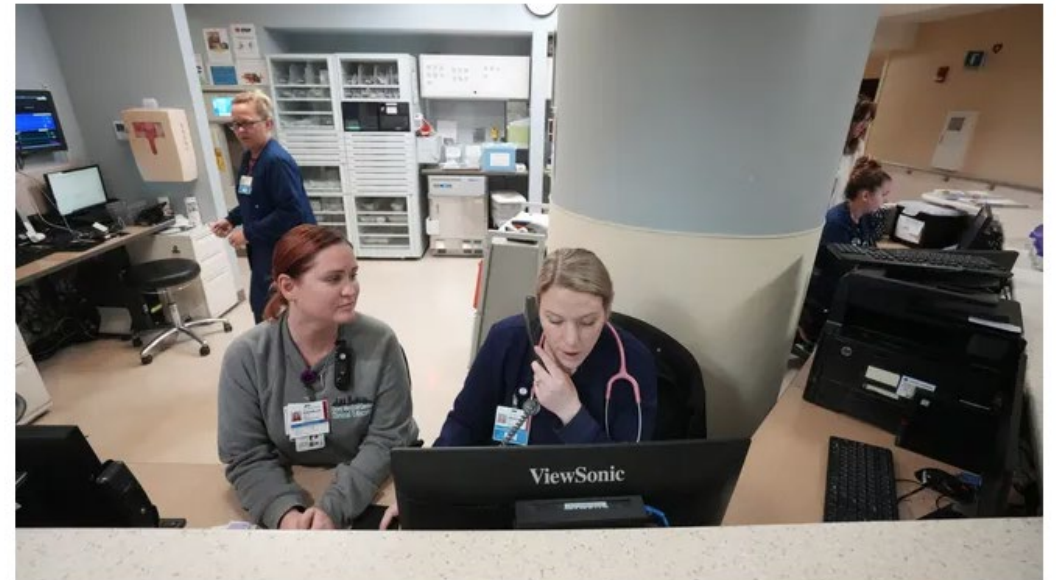
Columbus State, OhioHealth partner to invest \$120 million in region's health care pipeline



Sheridan Hendrix

The Columbus Dispatch

Published 6:55 a.m. ET June 27, 2023 | Updated 1:11 p.m. ET June 28, 2023



OhioHealth Grant Medical Center nurses Rochelle Brooks (left) and Sarah Bring work on the cardiac intermediate unit at the Downtown hospital. Bring is a Columbus State Community College nursing graduate in her first year of work at the hospital. Brooks is a clinical nurse educator and frequently helps Bring fill out her medical charts. Columbus State Community College President David Harrison and OhioHealth President and CEO Dr. Steve Markovich announced details Tuesday of a major joint investment in educating health care professionals. *Doral Chenoweth, Doral Chenoweth-The Columbus Dispatch*

Columbus State as a Learning Laboratory

“An integrated powerhouse of supportive services”



mid-ohio food
collective

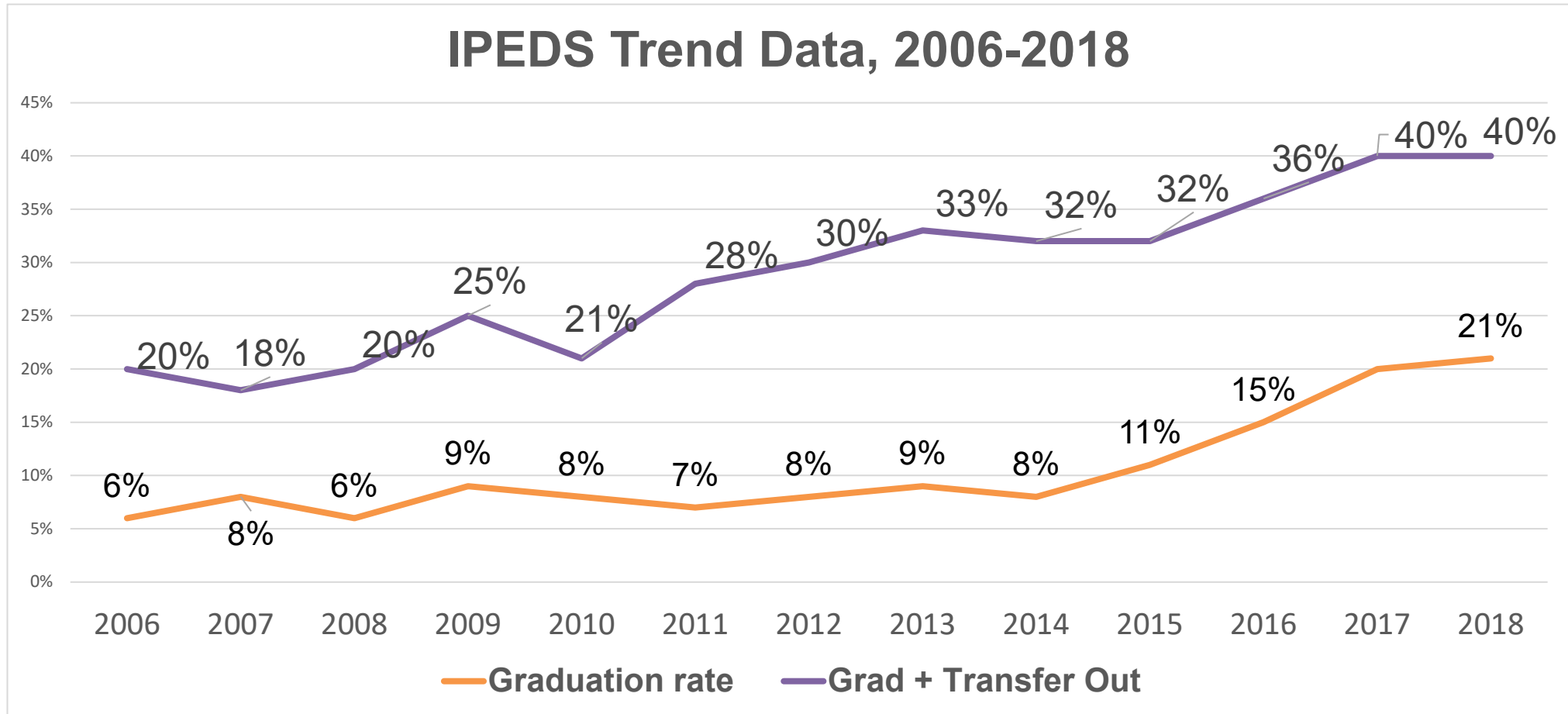


Home
for Families



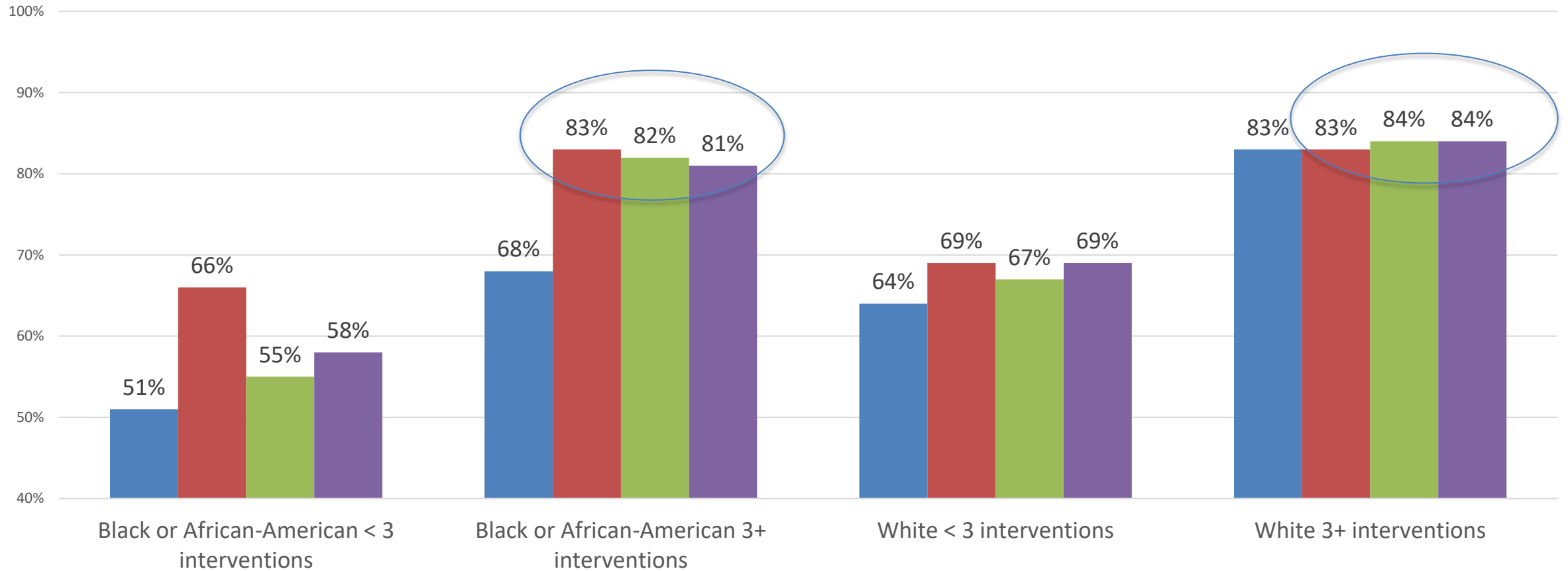
Powered by

Completion rates increasing, gaps closing



Gaps have narrowed for low income students and students of color.

Autumn to Spring Retention Rate by Race/Ethnicity and Number of Interventions



■ Autumn 2014 new student cohort, n=5513 ■ Autumn 2015 new student cohort, n=5518
■ Autumn 2016 new student cohort, n=5207 ■ Autumn 2017 new student cohort, n=4999



Thank You